

## Wellcare ACT Centene Exam Review

### Questions and Answers (Verified Answers)

- 1. Agents may be investigated after being suspected of noncompliant activity reported through a Complaint Tracking Module (CTM), grievance, secret shop finding, internal audit or reporting.: True**
- 2. Which of the following health plans are now available through Centene Corporation? Select the best answer.: Health Net, Fidelis Care, Allwell, Ascension Complete, WellCare**
- 3. True or False: The four stages of coverage are NOT the same for PDP and MAPD.: False**
- 4. True or False: PII stands for Personally Identifiable Information and includes any information that permits the identity of an individual to be inferred, including information linked or linkable to the individual.: True**
- 5. True or False: When enrolling a beneficiary, you should ensure that you enter the provider ID of a specialist and not a primary care physician (PCP).: False**

**6. True or False: An agent could be terminated for cause if they fail to comply with a compliance investigation, encourage others to avoid the compliance interview process, or fail to provide truthful or complete information.: True**

**7. True or False: A complaint or violation that could not be proven and where no pattern of compliance issues exists is a founded complaint.: False**

**8. Beneficiaries who are first eligible for Medicare have a seven-month Initial Enrollment Period to enroll in a Medicare Advantage Plan. If eligible for Medicare, beneficiaries can sign up during the seven-month period that:: All the above**

**learnexams**

**9. True or False: Centene will offer 6 Part D standalone plans in all 34 regions across all 50 states; 204 plans nationwide.: True**

**10. True or False: For plan year 2021, our PPO offerings have doubled: True**

**11. Which of the following is not an ancillary benefit on Centene's Medicare Advantage plans?: Personal shopping services**