

## Wellcare ACT Mastery Exam

### Questions and Answers (Verified Answers)

**1. Centene requires all contracted brokers/agents to read, understand, and agree to Centene's Business Ethics and Code of Conduct Policy.**

**True False**

**ANS** True

**2. Which of the following actions are you required to do when contacted regarding an allegation of noncompliant activity?**

- a.**  
Speak with the investigator as quickly as possible.
- b.**  
Answer all questions honestly and completely.
- c.**  
Offer information and documents important to the investigation.
- d.**  
All of the above

**ANS** d.

All of the above

**3. Communication of PHI can be**

**(Select all that apply.) a.**

**Written**

**b.**

**Electronic**

**c.**

**Verbal**

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**ANS** a, b, c

**4. Wellcare does not need to be informed of all marketing/sales events at which plans or materials will be presented or distributed (Formal & Informal). Select one**

**True**

**False**

**ANS** False

5.

E

rollment applications must be received by Wellcare no later than \_\_\_\_\_  
calendar day(s) following receipt from the beneficiary.

a.

1

b.

3

c.

5

d.

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