

WGU D072 FUNDAMENTALS FOR SUCCESS IN BUSINESS OA EXAM 2 LATEST VERSIONS 2023-2024 ACTUAL EXAM 250 QUESTIONS AND CORRECT DETAILED ANSWERS WITH RATIONALES|ALREADY GRADED A+

VERSION A

When information transmitted is interpreted by the receiver in the way it was intended by the sender - ANSWER- **Effective Communication**

The capacity to be aware of controls and express one's emotions, and to handle interpersonal relationships judiciously and empathetically - ANSWER- **Emotional Intelligence**

The level of a person's emotional intelligence, often as represented by a score in a standardized test - ANSWER- **Emotional Quotient (EQ)**

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Being attuned and sensitive to the emotional state of others - ANSWER- **Empathy**

Behaviors that focus on supporting employees - ANSWER- **Employee-Member-Centered Behaviors**

Principles that serve as a guide about how to behave - ANSWER- **Ethics**

Power based on knowledge and special skill or experience - ANSWER- **Expert Power**

A person who is officially designated as the leader of a group -

ANSWER- **Formal Leaders**

When organizations carry about CSR missions in an inauthentic way, using them to increase publicity rather than to spur real change -

ANSWER- **Greenwashing**

Form of transformational leadership in which a leader models behaviors and attitudes that subordinates choose to emulate - ANSWER- **Idealized influence**

Dilemma in which the ethical choice would be in violation of established laws - ANSWER- **Illegal-Ethical**

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Someone who uses their personal skills to contribute to a team -

ANSWER- **Individual Contributor**

Form of transformation leadership in which a leader takes the time to learn about the talents of each individual and puts them to good use -

ANSWER- **Individualized Consideration**

The way individuals attempt to influence one another in organizations -

ANSWER- **Influence Tactics**

A person who is not officially appointed as the head of a group -
ANSWER- **Informal Leaders**

Power that stems from when a leader possesses knowledge that others need or want - ANSWER- **Information Power**

The task-related behaviors of a leader - ANSWER- **Initiating**

Engage Values, emotions, and beliefs to gain support for a course of action - ANSWER- **Inspirational Appeals**

From of transformational leadership in which a leader inspires a passionate vision among subordinates or the organization itself -
ANSWER- **Inspirational Motivation**

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From of transformational leadership in which a leader recognizes the intellect of subordinates and empowers them to contribute towards the success or vision of the organization - ANSWER- **Intellectual Stimulation**

The ability to acquire and apply knowledge and skills - ANSWER- **Intelligence**

A number representing a person's reasoning ability as compared to the statistical norm or average for their age - ANSWER- **Intelligence Quotient**

Degree to which an organization operates with openness, communication, and accountability - ANSWER- **Internal Transparency**

Variations in attitudes, values, goals, and practices shared by individuals, organizations, or societies based on geography - ANSWER- **International Business Culture**

Refers to supervisory functions, such as planning, coordinating work activities, and providing resources - ANSWER- **Job-Centered Behaviors**

Self-reflective process of recording thoughts and emotions from day to day, in order to identify patterns - ANSWER- **Journaling**

Facts, information, and skills acquired by a person through experience or education - ANSWER- **Knowledge**

A largely "hands-off" leadership style that provides considerable freedom to subordinates. Tends to lead to non-cooperation of team members - ANSWER- **Laissez-faire Style**

A person who holds a dominant position within a field and can exercise a high degree of control or influence over others - ANSWER- **Leader**

The activity of leading a group of people or an organization or the ability to do this - ANSWER- **Leadership**